

**Government of India**  
**MINISTRY OF HEALTH & FAMILY WELFARE**  
**C.G.H.S.WELLNESS CENTRE NO-1, SECTOR 45, CHANDIGARH**

No: CMO/CGHSWC-I /Advisory Committee/Minutes /

28 AUG, 2018

**MINUTES OF THE MEETING OF ADVISORY COMMITTEE HELD ON 28-08-2018 AT THE OFFICE OF AD, CGHS,  
SECTOR 9, CHANDIGARH**

The meeting of the CGHS Advisory Committee was held at 11.00 a.m. on 28 Aug, 2018 at the office of Additional Director CGHS, Sector 9, Chandigarh, and was presided over by Dr Ashwani Kumar Senioray, AD CGHS/ Senior CMO (SAG), I/C CGHS Wellness Centre, Sector 45, Chandigarh, and attended by the following members:

- (1) Sh. P S Bedi-DIG (Retd)- PMF Retired Officers Association, Chandigarh. (Mob: 94648-35350)
- (2) Sh Didar Singh, I A &AD Pensioners Welfare Association, Chandigarh. (Mob: 98159-91318)
- (3) Sh D R Sharma, Central Excise Pensioners Association, Chandigarh. (Mob: 98147-35251)
- (4) Sh D D Sharma, Survey of India, Rep of serving employees, Chandigarh.(Mob: 94171-84124)

**Welcome Address:**

Dr. Ashwani Kumar Senioray, Senior CMO (SAG) In-charge CGHS Wellness Centre No 1, welcomed the members of the Advisory Committee.

The progress of the Pensioners efforts to expedite the case of the allotment of earmarked plot for CGHS set-up in Chandigarh was reviewed. The AD, CGHS appreciated the efforts of the pensioners in this regard. Shri Didar Singh intimated that no reply has been received to the latest letter of CCCGPA, Chandigarh, addressed to the Hon'ble Prime Minister on 16 July, 2018.

The CCCGPA, Chandigarh has also taken up case with PAO (NICD), MoH&FW, New Delhi on 09 Aug, 2018, for reverting to the old procedure for getting the medical reimbursement bills vetted by CDDO, Chandigarh to speed up the passage of the reimbursement. The office of the Additional Director CGHS, Chandigarh is receiving large number of reimbursement claims, which have to be sent to New Delhi, and in case of any objection raised, the same are received back for rectification of the observations, and re-submitted to New Delhi. This is time consuming, resulting into undue delays. This delay causes bottle-neck in reimbursement of pensioners' claims, leading to unnecessary anxiety among the elderly pensioners. The attention of the concerned authority has also been drawn to the instructions of MoH&FW circular issued in May, 2018, wherein it has been made mandatory to clear all reimbursement claims as per specific time-line, and the existing procedure defeats the genuine efforts to maintain the time-line. It is therefore enjoined upon the authorities to revert back to the old procedure of getting the bills vetted by the local CDDO in Chandigarh, where any observation can be attended to immediately.

**Amenities for the beneficiaries**

The case for repair of toilet block in the CGHS WC is still pending. Shri Didar Singh assured to follow up the case with the concerned dept at the earliest.

Regarding the consultations and prescriptions by the specialists of the empanelled HCOs, for cashless treatment in empanelled HCOs, the MoH&FW has further clarified, vide their OM dated 31 July, 2018,( read with the guidelines issued vide OM dated 15 Jan,2018), that after consultation with the specialists at empanelled hospitals, the beneficiary 'shall report back to concerned WC, where the MO/CMO would endorse listed investigation / listed treatment procedure, and issue the medicines.....'. The CGHS beneficiaries are advised to follow the correct procedure in this respect.

A point for issue of medicines to the CGHS beneficiaries for three months even to the local CGHS beneficiaries, to reduce the over-crowding in the waiting hall of the WC, was raised. The CMO / AD assured that necessary instructions are being issued to MOs of the CGHS WC, to issue the medicines on three months bases, keeping in view the instructions contained in CGHS OM Z.15025/33/2018/DIR/CGHS dated 01 May,2018.

**MRC status/Pendency of claims:**

A case has been taken up with the appropriate authority to revert back to the old procedure of getting the MRC bills vetted from the local CDDO, but necessary orders are still awaited, resulting in inordinate delays in timely disbursement of MRCs, not only of individual CGHS beneficiaries, but also of HCOs and the ALC, as the office of AD, CGHS, Chandigarh, has to send the documents to the office of CDDO, New Delhi, which is time consuming. Reversion to the old procedure will, not only save time in transmitting the bills to New Delhi, but will also be cost effective, by saving unnecessary expenditure on postal/ courier service charges. The MRC claims have been cleared up to March, 2018, and claims up to May, 2018 are under scrutiny.

**Performance of Local Chemist:**

No problem is experienced in the timely supply of medicines by the ALC

**Availability of Drugs in the WC:**

As per records, there are 30 Generic items and 180 Proprietary items available in the WC.

**Staff Punctuality & Behaviour:**

The conduct and behaviour of the staff of the Wellness Centre has been good. They are courteous and helpful to the senior/aged CGHS beneficiaries.

**Cleanliness & Maintenance of Wellness Centre:**

Under the prevailing circumstances, the upkeep of the premises is appreciable.

**Suggestion /Grievance Redressal:**

As the meeting was held in the office of AD, CGHS, Sector 9, the suggestion Box could not be opened.

The meeting ended with a vote of thanks

Sd/-  
(Dr.Ashwani Kumar Seniaray) ,  
AD/ Senior CMO (SAG) I/C  
CGHS WELLNESS CENTRE NO-1,  
Chandigarh

Copy to

1. Addl. Director CGHS, Sector 9, Chandigarh
2. All the committee members.